

# STUDENT HEALTH SERVICES

2022-23 IMPACT STATEMENT AND FIGURES



# 7,701

MEDICAL CLINIC VISITS

### CLINICAL SERVICES

# 5,745

UNIQUE PATIENT VISITS



# 671

IMMUNIZATION & SCREENING VISITS

# 174

TRIAGE ENCOUNTERS

# 598

FLU SHOTS GIVEN TO STUDENTS

# 485

FLU SHOTS GIVEN TO FACULTY & STAFF

### OCCUPATIONAL HEALTH

# 253

OCCUPATIONAL HEALTH SERVICES VISITS

### TOP REASONS STUDENTS VISIT SHS

1. IMMUNIZATION AND SCREENING SERVICES
2. MENTAL HEALTH CONCERNS
3. STI - SCREENING & TREATMENT
4. COLDS, FLU, AND OTHER RESPIRATORY INFECTIONS
5. PHYSICAL EXAMINATIONS

### STUDENTS SERVED

# 5,003

DOMESTIC STUDENT VISITS

# 631

INTERNATIONAL STUDENT VISITS



# 2,221

STUDENTS LIVING ON CAMPUS

# 3,424

COMMUTER STUDENTS

### NUTRITION SERVICES

# 210

NUTRITION SERVICES VISITS

### DENTAL SERVICES

# 793

DENTAL CLINIC VISITS



# 1,545

DENTAL PROCEDURES PERFORMED

### PSYCHIATRY SERVICES

# 194

PSYCHIATRY CLINIC VISITS

### LAB SERVICES

# 3,375

IN-HOUSE LABS PROCESSED



# 11,197

TESTS ORDERED

# 1,945

NO CHARGE STI SCREENINGS PROCESSED

### PATIENT SATISFACTION

**99%** said that FAU SHS provided care in ways that acknowledged/respected their culture and identity

**97%** said they were satisfied that their provider listened carefully to their concerns

**97%** of patients are likely to recommend Student Health Services to another student

**97%** said they were satisfied with the amount of time spent with their provider

**97%** overall satisfaction with visit to Student Health Services

**96%** said having access to a health center on campus improved their college experience

**97%** of patients feel confident that they are welcome at FAU Student Health Services

**96%** said the services received made it easier to remain enrolled in school by addressing their medical and mental health concerns